

Supportive Technology

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Supportive technology

Technology that can support a person in accomplishing a task or provide care from a distance is known as supportive technology.

Supportive technology includes two services, Assistive Technology and Remote Support.

Supportive technology

Assistive technology can support someone who wants more independence, like using a device that can turn off a stove when they are not using it, or a cellphone application that provides step-by-step assistance with recipes.

Supportive technology

Remote Support, sometimes called remote monitoring.

The service offers a person with a developmental disability the support of a direct service provider even when the provider is not in their home with them using two-way communication in real time, just like Skype or FaceTime.

Why now

Promotes independence in the home

Workforce shortage in Ohio and across the country

Revenue losses for providers, especially on-site/on-call rates and reimbursement

Overtime costs have skyrocketed

Long term fiscal sustainability of the system as a whole

Where we are

History and growth of the service in Ohio

Grant awards touch over 50 counties

What does success for Ohio look like

Ohio become Technology First state

Technology First Governor's Council

Identify and address areas where sufficient support is not currently available or where additional options may be needed.

Identify best practices, effective partnerships and opportunities for shared services among existing providers and county boards of developmental disabilities.

Recommend ways to integrate supportive technology into existing programs to move children as they enter adulthood, with a focus on transition-age youth.

Develop educational materials for county boards, providers, and family about how supportive technology can have a positive impact on the independence, skills, and abilities of persons with developmental disabilities.

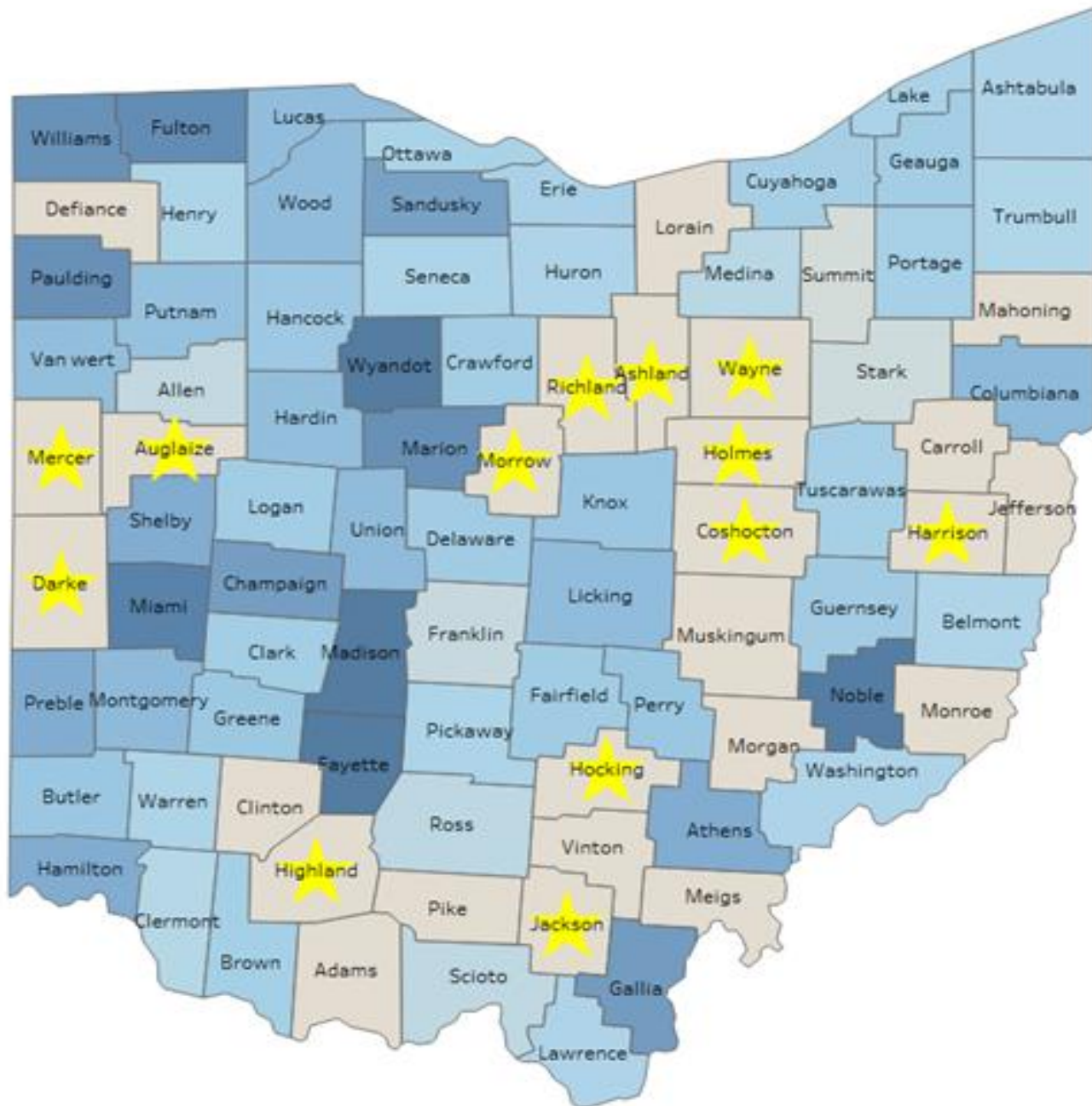
Who is using supportive tech

People who are "transition age"

People who need on-site/on-call staffing

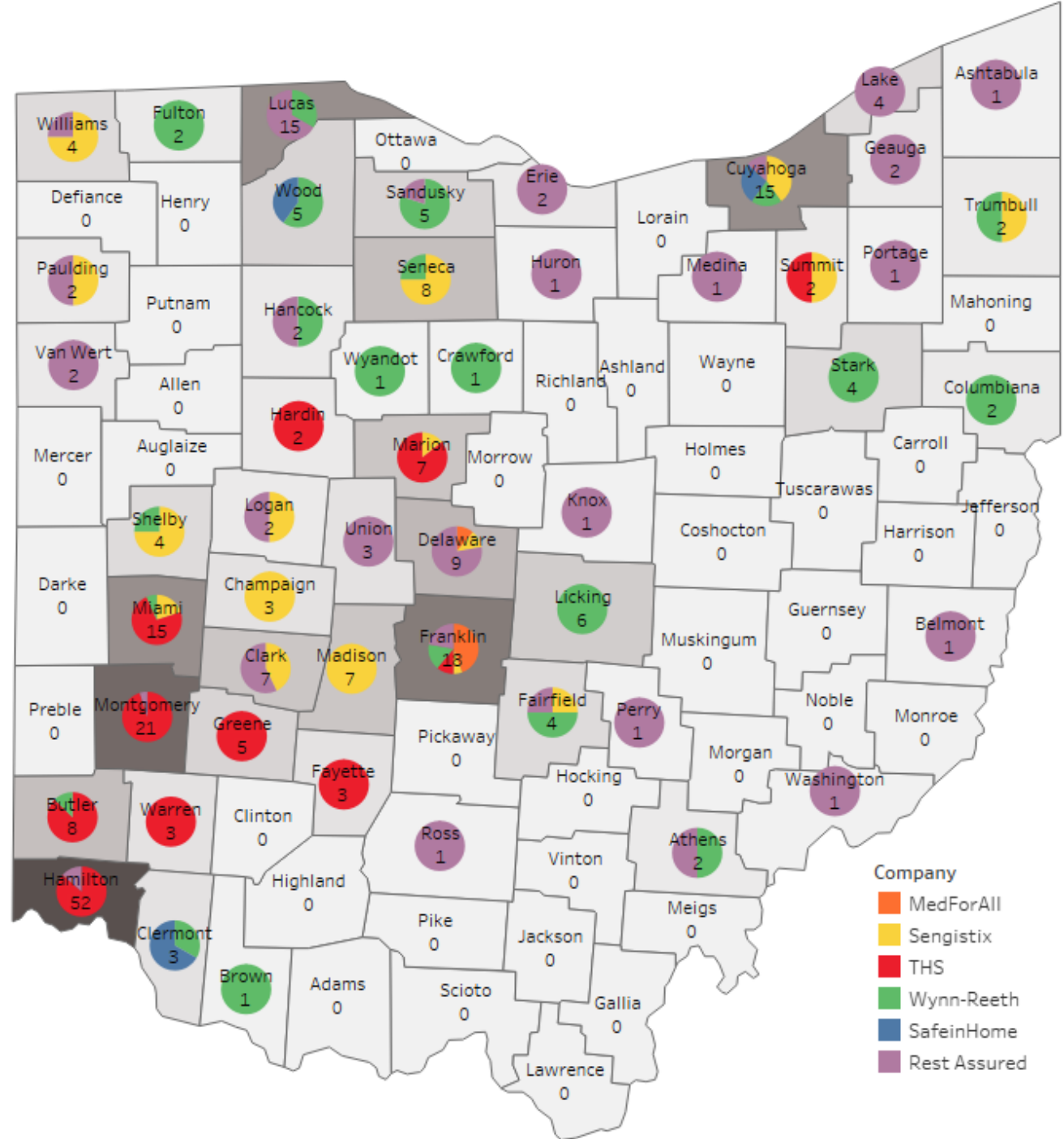
People without waivers

People seeking independence



Pledged
★ Pledged to Have Somebody Usin

Percent
0.00001 0.02000



Identifying Candidates

OSOC

After work/school

Just in case staff

Behavioral issues

Assistive technology rule

Plan to be in effect January 1, 2019

Makes assistive technology easier to access

Includes ongoing training and subscription access

Separates remote support equipment and remote support staffing into separate buckets for Level 1 waivers

Next steps

County or regional technology evangelist

Incorporate technology into the 5 year plan

Approach technology solutions with an open mind

Consult with vendors and use their expertise

Thank you!

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